

ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE
20 NOVEMBER 2013

Title of paper:	WARD PERFORMANCE REPORTS - QUARTER 2	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services Andy.vaughan@nottinghamcity.gov.uk 0115 8765627	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
Contact Officer(s) and contact details:	John Marsh, Central Locality Manager John.marsh@nottinghamcity.gov.uk 0115 8838467 Rob Gabbitas, Neighbourhood Development Officer Rob.gabbitas@nottinghamcity.gov.uk 0115 8838472 Linda Wright, Neighbourhood Development Officer Linda.wright@nottinghamcity.gov.uk 0115 8838473 Iffat Iqbal, Neighbourhood Development Officer Iffat.iqbal@nottinghamcity.gov.uk 07985221347	
Other officers who have provided input:	Dave Halstead, Head of City Services Dave.Halstead@nottinghamcity.gov.uk 0115 8765634 Linda Robertson, Crime and Drugs Partnership Analyst Linda.robertson@nottinghamcity.gov.uk 0115 8761226	
Relevant Council Plan Strategic Priority:		
World Class Nottingham		x
Work in Nottingham		x
Safer Nottingham		x
Neighbourhood Nottingham		x
Family Nottingham		x
Healthy Nottingham		x
Leading Nottingham		
Summary of issues (including benefits to customers/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • ward priorities; • community engagement; • finance; • safer theme - crime and anti-social behaviour (ASB); • neighbourhood theme – cleansing and environmental issues; • working theme - unemployment rates; • housing; • community protection; • fire; • health theme – local health priorities. 		

The following brief summaries by the Neighbourhood Development Officers (NDO) highlights the key issues for each ward:

Ward: Arboretum NDO: Linda Wright

Crime: Figures as at the end of September broken down by police beats:

Hyson Green

Month to date (MTD) all crime is exactly the same as September last year. Year to date (YTD) there is an all crime increase of 17.9% but notably there is a 12.5% decrease in robbery and a 3.8% decrease in car crime.

Forest Recreation Ground and Arboretum

MTD all crime - there have been 20 more offences than September last year. YTD there is an all crime increase of 49.5% but car crime is down 16.7%.

Radford East

MTD all crime is 24.4% down on September last year. YTD there is an all crime increase of 2 offences with a 27.3% decrease in robbery offences.

(For October all crime is up year to date by 77.25%).

ASB: Year to date for October is showing a decrease of -1.14% in comparison with 2012. There has been a drive via the Neighbourhood Action Team (NAT) to encourage more residents to call the 101 number to report ASB. This was also promoted as part of the Student Week of Action and the Arboretum week of Action. This may explain why the ward is the highest in the city for the reporting of ASB at 7.81% for October.

Cleanliness Index: Index Score set as a target city wide is 80%. In comparison the average for the Ward was 85, this is showing a slight decrease in the statistics year to date of 0.4%. However, residents have stated that there is an improvement in the frequency of the cleaning which is helping to address the issues of scrap metal dealing and daily fly tipping. There were only 4 incidents of dog fouling reported in the Ward compared with Aspley which had 27 which was the highest in the city.

Graffiti Reports: There were 92 incidents reported which is an increase of 30% year to month due to the six weeks holidays.

Fly Tipping: 190 incidents reported an increase of 37.89% year to month, work is being done in the Neighbourhood Action Team (NAT) to identify ways to 'design out' this type of offence i.e. remove walls to improve visibility. The figure may have increased due to an increased awareness by residents to report incidents through the 101 number.

Unemployment Rate: The Ward is ranked 5 out of 20 for unemployment in the city in September which is an improvement from 8th showing a -1.9% change in the number of people on job seekers allowance year to date.

Community Protection: information not yet available.

Housing: There were 50 new ASB cases reported - 84% of these were resolved at the first intervention by officers. 8.59% of residents were satisfied with housing repairs. The time taken to re-let a property once vacant has increased from 25.82 to 175.33 days. There are 56 empty properties to be decommissioned in the ward and 9 lettable voids.

Fire: There was one deliberate fire in the Ward in September 2013. Over the same period of time year to date (April – September 2012) there have been 17 deliberate fires compared to 10 last year.

Key Successes: The Arboretum NAT is continuing to work hard over the second quarter. One successful activity which most partners were involved in was the delivery of was a Student Week of Action, during the week of the 30/09/13 – 04/10/13. The week concentrated on delivering key messages to new students in the Ward of how to keep themselves and their property safe in order to reduce the opportunity for crime. There were a variety of leaflets and face to face conversations with the students who live in the identified top 100 homes targeted from previous data, to reduce incidents of ASB in the Ward and stop bins on street being an issue for residents. This activity was well received by residents and students alike.

Arboretum Week of Action ; This week of Action was planned as a direct response to residents of Brushfield Street wanting bins off street and a reduction of low level ASB. This week took place over the period of 28/10/13 – 01/11/13. Bulky waste collections were agreed for the targeted WOA area to aid with the reduction of fly tipping in the Ward plus extra cleansing of alleyways to ensure residents could put their bins out. This Week of Action saw the NAT partners once again working to provide information on crime reduction and reporting how to recycle correctly, key health messages, employability advice and engagement opportunities and increased play and youth activity.

There was a general community awareness event on the 29/10/13, with a variety of advice stalls for example domestic violence service, drug and alcohol service, Credit Union, Warm Homes and employability. There was micro chipping on the Forest Recreation Ground which was extremely successful with 150 dogs being chipped and a positive write up in the Evening Post. The week ended on a high with the Black History event at the Mary Potter Centre on the Friday which also had a variety of stalls one of which featured a local sculpture and poetry from Old Mother Hubbard.

Issues: The ongoing issues for the ward are related to the displacement of drinkers from the city many of whom seem to congregate on the smaller local parks in the ward. Both Councillors have agreed to fund the replacement of the fence at Maple street skate park as asked for by local residents. Bins on streets is still an issue and is being addressed systematically as part of the week of action ensuring that all bins in the targeted area are labelled to aid enforcement. NAT members have also been door knocking and leafleting to ensure that individuals are aware of how to recycle appropriately.

There needs to be more community cohesion work in relation to the new and emerging communities to improve their understanding of how best to use the various open spaces in the ward and the current laws governing those spaces. This issue is being addressed by the youth team starting with street play activities to engage with young people as part of their contribution to the Week of Action.

Events: As always there was a very successful Goose Fair event on the Forest

Recreation Ground which was enjoyed by locals, also attracting people to the city nationally all of which helps to promote Nottingham generally and the ward in a positive light.

NATs (Neighbourhood Action Team) – All the partners are working together on the ward priorities for 2013-2014 plan. The NAT team has agreed all of the key actions to be delivered. All partners aim to deliver actions that will enhance visitors and residents experience of being in the ward.

Ward: Dunkirk and Lenton NDO: Iffat Iqbal

Crime:

- September 2013 there were 80 crimes reported, a 5% reduction compared to the same month in the previous year;
- the largest volume of crime in September was violence: 19 incidents were reported compared to 13 incidents last year;
- auto-crime rate in Dunkirk and Lenton continues to be a big problem and is the highest in the City;
- the Ward has the second highest rate for burglary.

ASB:

- 38 ASB calls were made in the Ward;
- YTD ASB is down 27.75%.

Cleanliness index: Cleanliness Index Score is 89 compared to neighbourhood target of 86. Waste management, including recycling, bins on the pavement, over-flowing and contaminated bins, bin dippers, and waste in gardens is still a major concern for residents.

Graffiti reports: Graffiti has seen a slight increase this month with 7 incidents reported.

Fly Tipping: This has been an on-going issue for the Ward especially around Montpellier Road, Lenton Boulevard and Beeston Road.

Unemployment rate: The Ward is ranked 19th out of 20 wards for unemployment in the city for this month, however, figures may be skewed by the student population which is 68% of the total ward population.

Housing (NCH): The number of empty properties to be decommissioned has increased from 39 in 2011/12 to 162 in 2013. For 2013/14 this figure has increased further to 274. In the previous year the average time taken to re-let a property was 18 days. This has now been reduced to 15 days.

Community protection: In September 2013 there was one order issued which was prosecution for environment. No figures are available for Fixed Penalty Notices

Fire: There was 1 deliberate (primary and secondary) fire in September. YTD fires in the ward have increased by 2.

Key successes: In September a Text Alert Service was launched on the request of local Councillors because students living in the Ward were frequently forgetting bin collection days, which colour bin should be put out and what type of material can be recycled. The Text Alert will remind students on all the above issues every week

which should see an impact on the Neighbourhood appearance especially improving the waste issues. The scheme has been promoted on the City Council and Student Union websites, Facebook and other social media sites and so far a few hundred students have signed up.

Cycling initiatives are being developed in the Ward after several months of discussion and campaigning by local Councillors. Two cycle stands will be installed outside Sainsbury's on Derby Road and Lenton Boulevard. Cycling signs will be improved from Derby Road right through to Beeston Road as part of a wider cycling strategy programme. Dunkirk and Lenton Partnership Forum have also been working alongside Councillors from this Ward and the Radford and Park Ward to consider the possible development of a 'Green Corridor' route to improve cycling and pedestrian connectivity from Church Square, Lenton through to the John Carroll Leisure Centre.

Several keep fit classes have been set up in the area to improve health and wellbeing, chair-based exercise at the Forum and aerobic classes at Dunkirk Community Centre.

Local Councillors have funded two planters for Friary Close and a planting event will be held in November this year for local residents.

Through the Nottingham Jobs Fund recently six residents from Dunkirk and Lenton have found employment. Discussions are taking place to set up two mobile jobs clubs in Dunkirk and Lenton in the new year and there will be an update at the next Area Committee.

Demolition work continues on Lenton High-rise flats. Three sites have been emptied and plans have been developed to build a mixture of apartments and bungalows for the over 50's as well as family houses.

Issues: Night-time noise predominately caused by late night student parties especially on Lenton Drives and Derby Road continue to be a concern for local residents. The new noise reporting procedure via non emergency number 101 is still unfamiliar with residents. The NAT teams are working together to promote and raise awareness of the 101 number by producing publicity and a campaign which will be launched in December.

Penn Avenue residents have raised several issues relating to caretakers, cleansing and improving the front garden on site. Two meetings have taken place and partners have been tasked with specific actions.

Lenton Boulevard, a popular thoroughfare for traffic, presents a negative impression of the Ward with empty shops, bins on pavement and untidy front gardens. A Boulevard Improvement Plan has been developed by Partners to address these issues.

Burglaries and auto crime have increased in the Ward. Neighbourhood Police are working with partners and delivering 'Operation Graduate' - both targeted and preventative work to address this.

There continue to be issues with broken glass from bottles left overnight, fly-tipping, poorly maintained gardens, bins on streets and contamination which is regularly tackled by City Service teams and Community Protection. Posters have been designed by local children highlighting the dangers of broken glass and put up in hot-spot areas.

Cycling on pavements is an on-going issue for the Ward, several operations have been set up by Community Protection on Beeston Road, Hillside shops and near to the QMC.

Events: Student Week of Action commenced on 30 September with a focus on getting key messages of waste management, safety and social responsibility out to new students. There were a variety of leaflets which were distributed and face to face conversations. Overall the week was successful and well received by students and residents living on the Drives and Beeston Road.

NAT: The NAT continues to be represented by various key service providers working across the Ward and are currently delivering actions based on the revised Ward priorities.

Ward: Radford and Park NDO: Rob Gabbitas

Crime:

- the current 12 month total is showing a reduction of 4.99% against the baseline;
- in September 2013 there were 81 crimes, which is a decrease of 22.12% (23 crimes) against the same period last year;
- YTD crime has increased by 7.2%, representing 50 crimes;
- the largest volume increase in September was for crimes relating to drugs (up by 4 crimes).

ASB:

- in September 2013 there were 76 ASB calls in the ward – an increase of 10.41% compared to September 2012;
- YTD ASB has increased by 10.49%.

Cleanliness index:

- The Cleanliness Index Score is 91 (the neighbourhoods target is 86);
- Performance levels compared to the previous year is up slightly;
- There have been two reported incidents of dog fouling at Osbourne Street and Maid Marion Way during the period October / November 2013.

Graffiti reports: There was an increase of 35 for the period July – September (from 8 to 43).

Fly tipping: An increase from 144 to 312 from 2012/13 to 2013/14.

Unemployment rate: The number of unemployed people is down by 51 to 725.

Housing (NCH): The number of empty properties to be decommissioned is down from 112 in 2011/12 to 46 (current figure for 2013/14).

Fire:

- in August 2013 there were 5 fires in the ward;
- YTD deliberate fires in the ward are down by 4 (28.57%).

Community protection: In August 2013 there were two court outcomes, both Statutory Notices for Environment.

Key successes: Multi-agency initiatives to ensure that students settle into their respective communities – some awareness raising around social responsibilities

(waste management / bins / noise), introduced through the Student Week of Action (WOA) - 30 September to 4 October. This year the WOA focused on 100 problematic properties in 4 high density zones – Arboretum, Lenton Triangle, The Drives and Beeston Road, Dunkirk. For Radford there was a concentration of effort in the following streets - Albert Grove, Bute Avenue, Balfour Road, Douglas Road, Dunlop Avenue, Johnson Road, Rothesay Avenue, Cottesmore Road, Elmsthorpe Road and Barrack Lane.

Students were given advice on safety issues such as keeping valuables like laptops, mobile phones, ipods and expensive jewellery out of display in homes, cars and when walking around; planning their journeys and only using licensed taxis and being drink aware and not leaving drinks unattended.

Nottingham City Homes continue to move forward with plans for the redevelopment of the former high rise sites at Highcross, Highhurst and Argyle Court. There have been opportunities in November to discuss issues and concerns relating to this transition with local residents.

Also the scheme to replace play equipment on land opposite the entrance to John Carroll Leisure Centre is due to commence in the early New Year and the new astro turf surfacing (next to the play area) should be installed before Christmas.

Ward Councillors have recently prioritised a traffic calming scheme at Forster Street to improve road and pedestrian safety levels in this area close to Radford Primary School and Forster Street play area. This will help to improve pedestrian safety along the well used Denman Street route.

CCTV equipment has been installed at Diversity Way and Metropolitan Housing Association have been tasked to reduce the height of a few trees at this site to ensure better picture quality and imaging from the CCTV equipment.

Issues:

- City Service teams continue to tackle key grot spot and flytipping sites.
- Part of the work around the recent Boulevard Improvement Plan and the Area Transformation Plan has identified sites at key junctions which need a clearer course of action eg the former butchers premises at 222 Ilkeston Road and the Globe Public House which has stood empty for more than 20 years;
- Councillors remain concerned that the ward does not have a central premise for young people to gather and with increased youth numbers meeting weekly at Radford Primary School this is a concern to local youth providers.
- There is still a need to address the over studentification in this area and look at ways both to encourage existing longer term residents to remain in the Ward whilst actively developing new spaces that attract people in. This will help to strengthen the sense of local community.
- One of the current issues is to manage the large scale redevelopment agenda covering sites such as the former Radford Mill (Ilkeston Road / Norton Street) and Forest Mill (Alfreton Road), the NCH Highrise programme and the proposals for the Sandfield Centre site off Derby Road.
- Street drinking was identified at the last NAT meeting as the current neighbourhood policing priority and actions will be put in place over the next few months to concentrate actions to reduce its impact within the Ward.

Events: The Radford Community Day on Saturday 21 September was supported by

<p>Affinity Sutton Housing, the Partnership Council, Radford Primary School community and the City Council (Neighbourhood Services). It was attended by approximately 400 local residents and gave opportunities for a wide range of service providers to raise awareness of their activities and for children and families to enjoy play, art, craft, music, dance and gymnastic performances.</p> <p>NATs: Regular monthly meetings with key local partners and services take place. The meetings provide an opportunity to work together to resolve local issues and, where necessary, to escalate to the Locality Board and/or Crime and Drugs Partnership.</p>	
<p><u>Central Locality Board</u></p> <p>This has been established since April 2012 and delivers a multi-agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges.</p> <p>In the Central Locality, this has included a focus on anti-social behaviour in the Forest Fields area, issues regarding students and contaminated bins across the locality. Area Chairs, or their nominated representatives are invited. Minutes will be issued to all ward Councillors.</p>	
<p>Recommendation(s):</p>	
1	Note and comment on the ward performance reports for quarter 2 2013/14.

1 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the ward performance reports help to support this.
- 1.3 The ward performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 1.4 The reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 They also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 Corporate Leadership Team report.

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None